



# SYSPRO Cloud Services

## SOLUTION FACTSHEET

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If you are implementing a new SYSPRO system, or planning to upgrade your existing one, it might be an ideal time to review your current IT infrastructure. The Cloud Hosting Services from SYSPRO enables you to run your SYSPRO ERP in the cloud and on demand via the Internet. All that is required to host SYSPRO in the cloud is a monthly subscription that will provide the infrastructure.

The bottom line is you will be free to concentrate on running your business, rather than the business of running your IT.

### The Benefits of SYSPRO Cloud Services

- No upfront capital costs or hidden infrastructure costs as you don't need to budget and purchase additional hardware and software
- Maximize internal IT resources by freeing up time previously spent on IT administration duties such as running backups, managing security, applying patches, upgrades and maintaining servers
- Reliable solution with a guaranteed uptime service level of 99.9%
- Help available whenever you need it with 24/7/365 support
- Predictable cash flow means you only pay for what you need, when you need it
- Flexible and economical scalability as your business grows without the need to invest in more hardware resources
- Easy access anywhere and anytime on any device, e.g. PC, MAC, tablet, smart phone
- Fast return on ERP investment by reduction in IT related costs
- Get up and running quicker than on premise implementations (new customers)
- Tailor features and services to meet your evolving needs
- Reduce carbon footprint using high density servers in a shared services environment

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### Features and Options of SYSPRO Cloud Services

- Hosting available for front office applications such as Microsoft Office, Office 365
- Redundant network including servers, firewalls, switching, storage and backups
- Enterprise level spam filtering and virus protection
- SSL secured VPN for user connections
- Connectivity via Remote Desktop Protocol (RDP) or Windows Communication Foundation (WCF)
- SQL Server and client access licenses



### Available Services

- SYSPRO application hosting
- Installation and setup of server OS and SQL Server
- Migration of SYSPRO data from on premise to cloud
- SYSPRO application installation, configuration and implementation on cloud
- Installation of SYSPRO client on Remote Desktop Server (RDS)
- Responsive 24/7/365 support
- Maintenance and troubleshooting of all system related incidents
- Backups for disaster recovery performed nightly
- Maintenance of all Windows operating systems including security patches
- Microsoft Active Directory management
- SYSPRO add-on modules and third party application hosting
- Global delivery – SYSPRO is supported globally through regional territory distribution centers and a global reseller network in the US, Canada, Africa, Asia Pacific, Australia and the UK

### Server Options

- Microsoft SQL Server 2008/2012/2016 64bit
- Windows Server (required)
- IIS support
- Dedicated IP address
- Additional virtual CPUs, RAM, ports, dedicated IP addresses, bandwidth and disk space available as required
- Built based on number of users
- Scalable based on customer needs

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