





# Jacto Bypasses Incumbent Oracle Solution and Gains Visibility, Flexibility and Ease-of-Use Capabilities from SYSPRO

## **AT A GLANCE**

### **Key Challenge**

Withdrawal of existing ERP solution.

#### **Key Benefit**

Visibility and ease-of-use optimizes cost control.

#### **Organization**

Jacto

#### Industry

**Industrial Machinery** 

#### **End User Market**

Agricultural Markets

#### **Customer Profile**

Jacto, a leading equipment provider to agricultural markets in the U.S., Brazil and 100 other countries, has a manufacturing history so rich in product ingenuity and business flexibility that it could serve well as a textbook model for success through innovation. It was founded by a Japanese businessman who immigrated to Brazil in the 1930's, who then founded a fix-it shop serving the local farmers and later evolved to engineer new crop spraying designs serving the agricultural industry around the world.

#### The Challenges

When the business underwent an ownership transfer, Jacto lost its use of the existing Oracle ERP solution. Forgoing the corporate parent's offer to extend its SAP deployment, and not interested in continuing on Oracle with its own license, the U.S. team began to search for their own ERP solution in 2009.

#### The Solution

The selection team reviewed multiple options, narrowed the list down to SYSPRO, Infor Distribution FACTS and QuickBooks. After a thorough review process, the company ultimately selected SYSPRO's full suite of ERP distribution capabilities and implemented the solution within three months.

#### The Outcome

The most significant result of the SYSPRO implementation is the level of visibility that the system offers. The business is able to access meaningful data at a glance, with the option to drill down into the numbers and/or data that require additional information.







"SYSPRO is the right choice for controlling costs, optimizing the use of people and making investments that will grow the company."

# Melissa Regan - Jacto U.S., Director of Operations and Administration

#### **Selecting the Best Solution**

Jacto builds and sells the world's best line of backpack and agricultural sprayers, and employs nearly 4,000 people.

Brazilian-based, its U.S. distribution headquarters are located in a Portland, Oregon suburb, where the company offers nine models of world renowned backpack sprayers and a complete line of airblast and cannon sprayers. While growing extensively over its 80+ year history, the Jacto family of companies maintains its core values, which include honoring all commitments, simplicity, innovation and social responsibility, among others.

The current Jacto U.S. facilities were previously co-owned and managed by a large outdoor power equipment company. Jacto purchased the full business interest and now owns the U.S. operations outright. Jacto U.S. is part of the corporate "Small Farms Solutions" division.

While the company benefited from the ownership transfer, the transition was not without its challenges. The former owner withdrew both its people and the existing Oracle ERP solution leaving Jacto scrambling for an effective ERP solution that could be deployed without delay.

Jacto U.S. had to make a fast, but smart decision: they had to be off the Oracle solution within six months, so that timespan included both the selection and deployment cycle.

"It was an intense and thorough exercise, but Jacto is very satisfied that we made the correct decision selecting SYSPRO to replace the system that was withdrawn," explains Melissa Regan, Director of Operations and Administration for Jacto U.S.

#### Flexibility and Visibility

SYSPRO's customization capabilities and ease-of-use have proved invaluable for Jacto U.S.

"As a financially-oriented person I fell in love with the visibility you get from the SYSPRO system – you can see everything you need to at a glance and drill down to whatever numbers or data you need to review," says Regan. "SYSPRO is very user friendly; the customization capabilities are incredibly valuable to us."

Jacto U.S. have thrived through the roller coaster ride that has been the agricultural industry in recent years. Executives in the organization believe that the ERP solution has been a major contributor to their success. They pinpoint the following reasons for this:

- Inventory management strengths

   customized scripts that dovetail to
   the way Jacto runs its operations;
- Business growth strengths the low maintenance do-it-yourself capabilities of SYSPRO have kept IT costs low, enabling the company to channel investment dollars to sales and order management functions;
- Flexibility Jacto management says the company has been able to react as needed operationally to respond to changes in its economic and buyer landscape.



"The North American agricultural industry, like many other industries in a changing economic and regulatory climate, has ups and downs," Regan said. "A rigid ERP system that requires constant recoding and additional IT resources to maintain would have been the wrong decision for us. The majority of our new hires are based on sales and customer support, versus administrative, financial or IT functions. SYSPRO is the right solution for companies that want to carefully control their costs, optimize the use of their people, and make investments that will grow, and not just sustain, the company."

# **About SYSPRO**

SYSPRO software is an award-winning, best-of-breed Enterprise Resource Planning (ERP) software solution for on-premise and cloud-based utilization. Scalable for rapid growth, SYSPRO is acknowledged by industry analysts to be among the finest enterprise-resource planning solutions in the world. SYSPRO software's powerful features, simplicity of use, information visibility, analytic and reporting capabilities, business process and rapid deployment methodology are unmatched in its sector.

While SYSPRO customers represent all industry segments, rich extensions for food, medical devices, electronics and machinery companies, make SYSPRO the first choice for growing companies looking for a cost-effective ERP solution.

SYSPRO, formed in 1978, has earned the trust of thousands of companies globally for its suite of visionary software that enhances the competitive thrust of small and mid-sized manufacturers and distributors. SYSPRO's ability to grow with its customers and its adherence to developing technology, based on the needs of customers, is why SYSPRO enjoys one of the highest customer retention rates in the industry.



#### To Learn More About:

SYSPRO's customizable capabilities, visit http://bit.ly/28ImUq1 or contact us at info@us.syspro.com

