

Restonic Improves Operational Efficiency by 50% with SYSPRO 8

At a Glance

ORGANIZATION

Restonic



REGION

South Africa

KEY CHALLENGE

Consolidation of financial statements for 23 business units, enabling unified online reporting

KEY BENEFIT

The ability to improve operational efficiency by 50% along with enhanced scalability and customer-centricity

INDUSTRY

Furniture and fittings
Manufacturing

END USER MARKET

Consumer

SOLUTION

SYSPRO 8

Customer Profile

Restonic South Africa is a member of KAP Integrated Bedding, a JSE-listed diversified industrial group consisting of industrial, chemical and logistics businesses. Established in 1938, Restonic is now a leader in manufacturing quality mattresses in Africa.

The Business Challenge

Restonic is experiencing considerable expansion across its business and needed to upgrade its ERP solution to keep pace with that growth.

The Solution

A long-term SYSPRO user, Restonic opted to upgrade to SYSPRO 8 to take advantage of the new features it offers.

The Outcome

The upgrade to SYSPRO 8 delivered a host of benefits, including enhanced operational efficiency, scalability and "choice and flexibility around the cloud deployment option that best suits our needs," Herman says. From a customer-centricity perspective, SYSPRO 8 has delivered ease of use as well as an engaging user experience, enabling Restonic to improve the service it offers to customers.

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With this universal access we can choose the device that best meets the task at hand, whether it's in the office, on the shop floor or on the move. This allowed us to speed up transactions, processing times and inventory sales orders.

-Morag Herman - IT Manager, Restonic

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Optimizing opportunities to digitalize the business

Restonic was seeking opportunities to further digitalize its business and improve overall operational efficiency. Morag Herman, Restonic's IT Manager, says: "Our business consists of seven different companies across the manufacturing and recycling sectors, and it is growing. We needed to upgrade our ERP solution to meet those requirements."

After running SYSPRO for 10 years, Restonic's management team queried the feasibility of moving to a competitive product. However, after attending the launch of SYSPRO 8 and seeing the ease of use and ability to consolidate onto a single platform, the decision was made to upgrade to the new version.

"We adopted a phased-in approach to allow our staff to complete training and be comfortable with the solution's new capabilities," Herman says.

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With SYSPRO 8, we halved the time taken to process invoices at month end, improving operational efficiency by 50%.

-Morag Herman - IT Manager, Restonic

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Realizing quantifiable business benefits

Thanks to SYSPRO, Restonic has enhanced its operational efficiency to drive better business outcomes. For example, SYSPRO 8 offers web functionality that enables users to be up and running from anywhere and at any time. "With this universal access we can choose the device that best meets the task at hand, whether it's in the office, on the shop floor or on the move," Herman says. "This allowed us to speed up transactions, processing times and inventory sales orders."

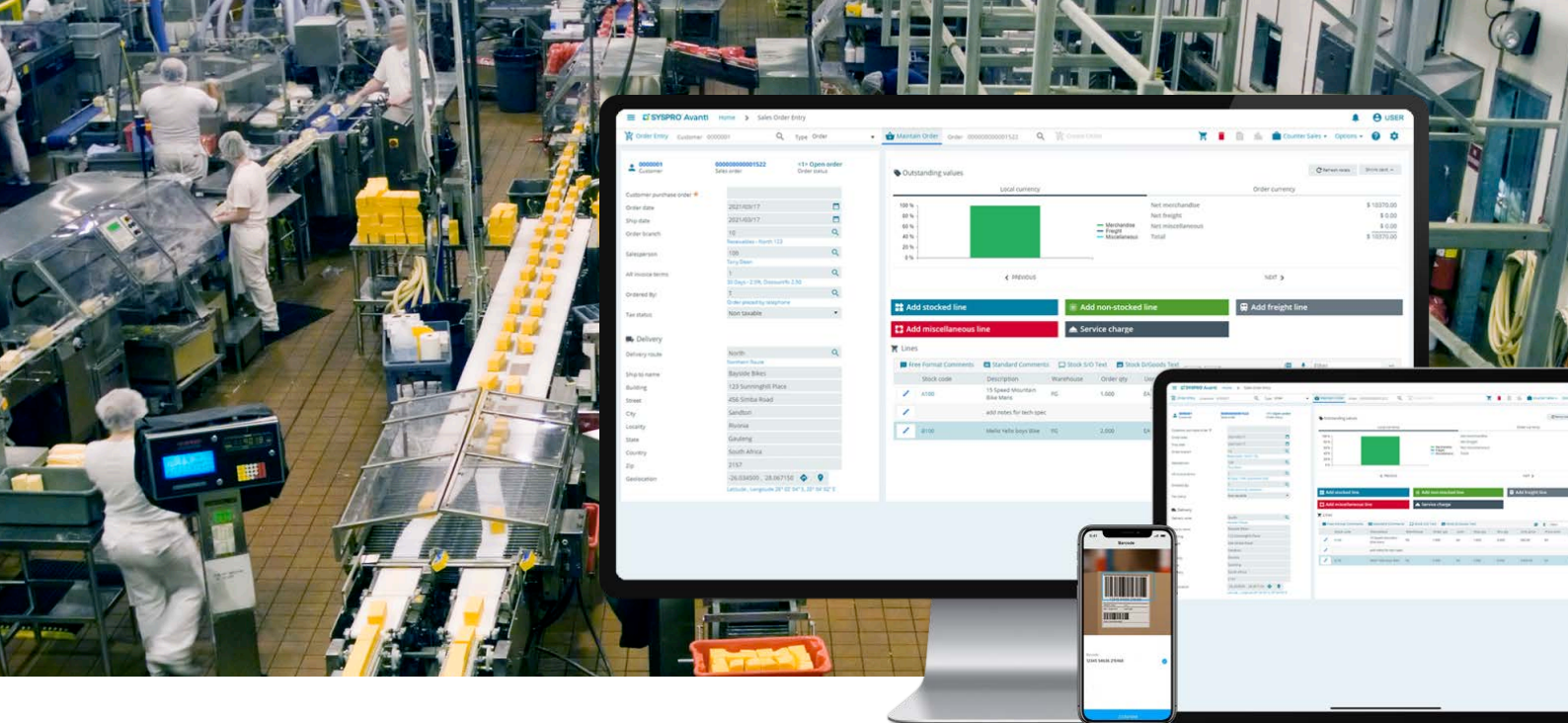
"With SYSPRO 8, we halved the time taken to process invoices at month end, improving operational efficiency by 50%."

In addition, the agility and scalability delivered by SYSPRO 8 has enabled Restonic to consolidate its business requirements on a single platform. Multiple sites, including the company's Namibia-based office data, have been incorporated on the same platform.

"We also have choice and flexibility around the cloud deployment option that best suits our needs," Herman says.

From a customer-centricity perspective, SYSPRO 8 has delivered ease of use as well as an engaging user experience, enabling Restonic to improve the service it offers to customers.





About SYSPRO

SYSPRO is a leading, global Enterprise Resource Planning (ERP) software provider, specializing in key manufacturing and distribution industries. Our Industry-built solutions and services are designed to make things possible.

SYSPRO's ERP solution empowers customers to take the next step – whether it is expanding into new territories, adding new product lines, transforming business processes, or driving innovation. Through our ERP software, customers gain access to solutions, processes, and tools to assist in the management of data for key business insights and informed decision making. The solution is scalable and can be deployed in the cloud, on-premise, or both, and accessed via the web on any device to provide customers with choice and flexibility.

As a trusted advisor, SYSPRO remains focused on the success of partners and customers. With a strong commitment to channel partner growth, SYSPRO customers are backed by a team of global experts that drive maximum value out of IT systems and business solutions. We are committed to addressing the unique needs of our customers, enabling them to easily adapt and remain resilient. Our evolving solutions are aligned with industry trends and leverage emerging technologies that will enable partners and customers to secure a digital future and to gain a competitive advantage.

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